

Please Read the Below Carefully!

Thank you so much for visiting DEEP SEA WORLD. Please help us to keep you and the DEEP SEA WORLD team safe during your visit by observing the following measures:

- If you are feeling unwell or have any of the following symptoms : a fever, a new and persistent cough or a loss of, or change to, your sense of smell or taste, please do not enter, please do not put our team or other visitors at risk.
- If you witness anyone appearing unwell or displaying COVID-19 symptoms during your visit please let us know.
- We have set a one way route around the aquarium and marked positions to give you guidance on self distancing from others whilst you are with us.
- Please remain in your visiting group and keep together around our exhibits. We expect excited children but keep them close.
- Please observe advised separation with our team members unless we have provided a screen.
- At tills can we ask that only one member of your group approaches the counter and you adhere to queue position guidance.
- In the aquarium if you need assistance from a team member please raise your hand and do not approach them. We will be happy to help.
- Hand Hygiene is essential, please make use of the hand sanitising gel stations and hand washing facilities around the aquarium.
- Make a conscious effort to ensure you and all members of your group avoid where possible the touching of hard surfaces including aquarium glass.
- At our till points our preferred method of payment is by card. Contactless card payment is ideal.

Let us know if you have any concerns.

Have a great Aquarium experience!

