



Dear Education Group Visitors,

Deep Sea World would like to reassure you that we are doing everything we can to ensure the safety of all of our visitors in response to ongoing Coronavirus (COVID 19) situation.

The department of education is not currently advising against domestic trips for children under 18 organised by educational settings. We continue to monitor the latest government advice closely and will take actions as directed.

We have taken additional measures developed on the advice of local public health authorities to make our cleaning and hygiene protocols even more rigorous:

- Our teams are receiving ongoing briefings and enhanced operating protocols
- We have increased cleaning of our premises including lifts, door handles, toilets, tables, chairs using cleaning products suitable for the killing of corona virus
- We have increased the deployment of antibacterial hand sanitizers
- We have displayed posters around the premises advising and reminding visitors of personal hygiene and government advice to reduce the spread of the virus.
- We have reduced the number of potential touch points around the premises.

In addition we are recommending increased hygiene actions during your visit such as those depicted in the attached poster. We would appreciate your cooperation with these recommendations.

And finally we also recommend using the following public health resources to explain why hygiene measures are important in preventing onward transmission of viruses.

<https://campaignresources.phe.gov.uk/schools>

We will continue to monitor all governmental advice closely and enforce actions as required.

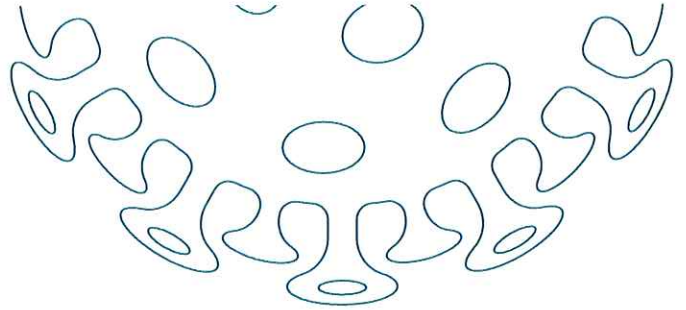
Deep Sea World is open and looks forward to welcoming your school along!

Best wishes,

A handwritten signature in black ink that reads "Adrian Duffey".

Adrian Duffey  
General Manager

**DEEP SEA WORLD**



# Advice on the coronavirus for places of education

## How serious is the coronavirus?

- it can cause flu-like symptoms, including fever, cough & difficulty breathing
- the infection is not serious for most people, including children
- there is currently no vaccine
- most people get better with enough rest, water to drink and medicine for pain

## How likely are you to catch the virus?

- you can only catch it if you have been close to a person who has the virus
- the chance of being in contact with the virus is currently low in the UK
- if you have travelled to areas where many people are infected, your chance of catching the virus is higher, i.e. China and any affected areas

## How can you stop coronaviruses spreading?

### If you need to cough or sneeze



Catch it with a tissue



Bin it



Kill it by washing your hands with soap & water or hand sanitiser

### You should wash hands with soap & water or hand sanitiser



After breaks & sport activities



Before cooking & eating



SCHOOL ETC.  
On arrival at any childcare or educational setting



After using the toilet



Before leaving home



Try not to touch your eyes, nose, and mouth with unwashed hands



Do not share items that come into contact with your mouth such as cups & bottles



If unwell do not share items such as bedding, dishes, pencils & towels



Stop germs spreading with our e-Bug resources on hand and respiratory hygiene lesson plans for KS1, 2 and 3: [campaignresources.phe.gov.uk/schools](https://campaignresources.phe.gov.uk/schools)

## What should you do if you feel unwell?

Keep away from others and stay at home to stop the infection spreading. Avoid public transport if you think you have symptoms of coronavirus. If you become unwell at a place of education, tell a member of staff and let them know if you have travelled to any other countries in the last 14 days.

If your staff member or parent thinks you have symptoms of coronavirus, they should call **NHS 111** for advice. Follow the UK Government advice for childcare or educational settings [gov.uk/government/publications/guidance-to-educational-settings-about-covid-19](https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19). Parents can visit **NHS.UK** to find out more information. Teachers and support staff should follow the UK Government advice.

Staff, students and pupils who have returned from Iran, specific lockdown areas in northern Italy, special care zones in South Korea or Hubei province China (returned in the past 14 days) should self isolate, and NOT attend education or work for 14 days. See **NHS.UK** for advice on coronavirus.

**If there is an emergency, call 999 immediately**

