

General Risk Assessment for Main Exhibition Area and Classroom areas



Deep Sea World endeavours to provide the safest possible environment during your visit. However, children will remain the responsibility of accompanying teachers, parents, group leaders, and should be accompanied at all times.

Prior to your visit please make group members aware of the following:

In ALL Areas, visitors are requested

- To refrain from eating or drinking, unless in designated areas
- To refrain from smoking in all areas - smoke detectors are fitted throughout the building
- Not to run at any time
- Be considerate of other groups / customers within the building

In the General Exhibition Area, visitors are requested

- To wash hands, use hand gel dispensers after touching any fish / reptiles etc.
- To refrain from putting anything, including fingers, into open tanks
- To be aware of wet floors and wet floor signs
- To be aware of any stairs, ramps and raised areas
- To be aware of areas of reduced lighting
- To be aware of doors closing on fingers
- To avoid clearly marked unauthorised areas
- To be aware of low hazards (e.g. chrome handrails in front of some of our exhibits)

In the Underwater Safari, visitors are advised requested

- To take care mounting and dismounting the moving walkway
- To follow the direction of moving walkway
- To leave buggies / prams in the marked holding area
- Not to sit or lie down on the moving walkway
- To keep hands and fingers away from edge of moving walkway

In the classroom areas, visitors are requested

- To respect of living specimens in the room
- To be aware of projector stands which may cause tripping hazard
- To seek advice from your presenter in case of emergency

In the Seal Sanctuary visitors are requested

- To refrain from dangling objects over, or throwing objects into the seal pools
- To be aware of slipping and tripping hazards
- To refrain from touching the seals

In the event of a fire

- A loud claxon will sound
- All fire escapes are clearly marked, and Deep Sea World staff will guide you out the nearest fire exit
- Wheelchair users in Underwater Safari will be guided to refuge point
- Visitors are asked not to return to vehicles in the car park, but to muster at the Fire Assembly Point.
- The Fire Assembly Point is signposted near the main entrance gate
- All members of groups should be accounted for, and any missing parties reported to the Fire Marshall (person wearing yellow jacket)

First Aid

- Deep Sea World advises that groups bring an appointed First Aider with their group.
- Each day, Deep Sea World appoints a First Aider to attend to staff in the aquarium, should you require assistance from our appointed person, please inform the nearest member of staff or alternatively report to reception.
- Deep Sea World has a designated First Aid Room, please be aware this is located in a staff area.
- Teachers, parents, and group leaders are required to accompany group members to the First Aid Room.
- An accident form must be completed
- Any groups with additional support needs, who may require the use of the First Aid Room are advised to make us aware in advance of their visit

This list is not exhaustive, and Deep Sea World does not accept liability for any omissions. If you find a hazard that you think should be addressed, please do not hesitate to contact the nearest member of staff.

Chris Smith

**Visitor Services Manager
Deep Sea World**