



Groupon Shark Encounter promotion

Full Terms and Conditions for all diving sessions at Deep Sea World

- Gift Vouchers for this promotion have a 4 month expiry date, from the date of purchase. You can extend the validity of your voucher by a maximum of 1 extra calendar month at a £25 surcharge / administration fee. If you fail to contact us to use or extend the validity of your voucher, all vouchers will expire on the 30th April 2015 and beyond this date you will not be entitled to receive a refund. The validity date will be detailed on the voucher itself.
- Deep Sea World will only issue Dive Gift Vouchers upon receipt of full payment and / or a Groupon purchase reference number for this individual promotion.
- Deep Sea World reserves the right to cancel, alter or amend any of the prices, times and dates without notice should operational or other circumstances require us to do so.
- If Deep Sea World cancels, postpones or alters any of the dive events at any given time the participant accepts that Deep Sea World is not responsible or liable for any external costs. Examples would include travel costs and hotel costs (Please note: This list is not exhaustive)
- If the diver fails to appear for the dive without prior notification the dive and all payments will be forfeited. You must contact our bookings team on 01383 411880 if you are unable to attend.
- If you are unable to participate on the given day, we will be happy to reschedule your dive provided no less than 14 days notice is given. This 14 day notice period will be strictly adhered to. If the diver gives less than 14 days notice then an administration fee of £25 will be charged to rearrange the date.
- Once the pool training and/or briefings have begun, no refunds will be given unless operational issues force Deep Sea World staff to cancel the dive.
- It is mandatory to complete a PADI medical disclaimer prior to the dive. This is a basic health questionnaire. If the diver answers 'YES' to any of the questions on the form, please contact us as the diver will require an additional form to be signed by their GP prior to commencing the dive. Please note – doctors may charge fees for this service.
- If this is a surprise gift, please be aware that if the diver answers 'YES' to one or more of the questions on the PADI medical form, their dive must be authorised by their GP or Diving GP depending on the nature of the problem, please contact us for advice. Without medical authorisation the dive will not go ahead.
- Deep Sea World Dive Instructors reserve the right to refuse the medical note, if they feel the diver is unsuitable to participate and could possibly jeopardise the Health and Safety of themselves and other participants.
- All dive experiences are non-refundable, unless the diver is medically unfit to participate. In this case we will require a medical exemption form to be signed off by a GP. Upon receipt of medical exemption, Deep Sea World will issue a refund in the form of a cheque. All refunds are minus a £25 administration fee. Dive vouchers may be transferred to another person but in this circumstance the voucher expiry date will remain the same.
- All divers must present their letter of confirmation from our Booking Department on arrival.
- Non-qualified divers or divers wishing to take part in the Shark Encounter must be at least 16 years of age and in reasonable health.
- Qualified divers under the age of 16 must have a parent or legal guardian present on the day of the event.
- Deep Sea World cannot accept responsibility for any personal items damaged or lost within the attraction, surrounding grounds or car park. We recommend items of value are left at home.

If you have any further questions please contact us on 01383 411880.

Normal office opening times are 9am – 5pm Mon-Fri



Shark Encounter

This unique opportunity allows for practically anybody to dive with one of the UK's largest collections of sharks! Our PADI dive instructors will take you through the basics before you enter the water. Once we are satisfied (and you are confident) our instructors will take you on a tour of our Underwater Safari which lasts approximately 20 - 30 minutes. The price also includes two spectators who can watch the dive from the comfort of our underwater tunnel. Participants must be:

- 16 years of age or older
- Of reasonable health (please see PADI medical form)

This voucher is valid for one diver and two spectators. Full diving kit is provided by Deep Sea World, within the size restrictions on page 3. Full Terms and Conditions apply.

Restrictions for all adult Diving Experiences *(unless providing own dive equipment)*

- Minimum height 5'
- Maximum Height 6'4"
- Maximum Chest size 48"
- Maximum Shoe size 13
- Maximum weight 18 stones
- Not suitable for pregnant women

Recommendations for all Dive experiences

- After the completion of your dive Deep Sea World recommend that you do not fly within 12 hours
- Wearing of any type of glasses is not possible, however contact lenses are fine.

If you have any further questions please contact us on 01383 411880.

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